Metropolitan Memorial Parks

PO Box 291, Lidcombe, NSW 1825
metropolitanmemorialparks.com.au
ABN 65 959 157 751

Flower and ornament guideline | Eastern Suburbs Memorial Park and Woronora Memorial Park

We are committed to providing and maintaining a safe environment for everyone and understand the importance of floral and ornamental tributes. This Guideline enables us to maintain the cemetery and crematorium grounds to a high standard, ensuring family and friends can visit the cemetery and reflect in an environment that is aesthetically pleasing and safe. At all times we will undertake our work with respect and will maintain our promise of a well maintained and safe Memorial Park.

- When placing your tributes, please ensure that they do not encroach upon neighbouring memorials or graves.
- It is inappropriate to take someone else's ornament or floral tribute. Due to weather conditions, flowers and ornaments may move from their original location.
- Floral tributes may only be placed within approved vases (max 2 per site) that are provided by the memorial park or, where appropriate within the vases built into traditional monumental work. No other tributes are permitted throughout the Park.
- Picking of flowers and plants from the cemetery and crematorium grounds is prohibited.
- To enhance the beauty of the Park, we reserve the right to remove and dispose of any unapproved items at our discretion and without notice. This includes fresh and artificial flowers that become unsightly, unauthorised plants and shrubs that have been planted, statues, permanent wreaths, toys, flags or anything that we consider detracts from the beauty of the Park or is a safety hazard or is in conflict with these rules.
- Items removed by the memorial park will be held for 21 days and may be retrieved during this time. We request your co-operation to not place these removed items or any other unapproved item on a grave or memorial site. Items not collected before this period will be disposed by the memorial park. Please contact Customer Care for collection information.
- Candles are only permitted if fully contained within an approved and fit for purpose candilli box. We reserve the right to extinguish any flame deemed unsafe.
- Placing or erecting items and/or planting shrubs, plants or trees within the cemetery or crematorium grounds requires a permit or written permission from Management. All unapproved plantings or unsafe items will be removed without notice.
- The temporary placement of a burial marker; i.e. cross, fences (not exceeding 150mm in height) and candilli's before erecting a monument is permitted for a strictly 12-month period. Pebbles/stones are not permitted. The temporary cross, borders and candilli's may be removed by the memorial park without notice if it is deemed that the structure is unsafe or when there is a burial next to the temporary structure.

- NSW Work, Health and Safety Law requires everyone using these grounds to take reasonable care of themselves, to not adversely affect the health and safety of others and to comply with reasonable Park instructions.

Your co-operation in following this guideline will help prevent disappointment when non-compliant items are removed and disposed of by the memorial park. In the interest of maintaining the high standards of tranquillity, peace and beauty that we strive for, this guideline may be subject to change from time to time.

If you are unsure whether your tribute adheres to our guideline, please contact our Customer Support Team on:

Eastern Suburbs Memorial Park 12 Military Road, Matraville, 2036 **T** 02 9661 5655 **E** info.esmp@mmplm.com.au

Woronora Memorial Park 121 Linden Street, Sutherland, 2232 **T** 02 9545 4677 **E** info.wmp@mmplm.com.au

Metropolitan Memorial Parks

Flower and ornament guideline | Field of Mars Cemetery, Frenchs Forest Bushland Cemetery, Gore Hill Memorial Cemetery, Macquarie Park Cemetery and Crematorium and Sandgate Cemetery

This guideline is designed to ensure that all families can visit the cemeteries and reflect in a safe and orderly environment. The aim is to give families the ability to grieve but also enables us to meet our caretaker role in the management of the cemetery grounds.

As a general rule, we welcome the limited placement of fresh tributes at burial and memorial sites. However, the placement of glass vases or receptacles, ornaments, flags, photo frames, candles, toys or wind chimes in standard burial or memorial areas are not allowed in order to ensure safety for visitors and staff alike. Tributes should be placed within the provided receptacles (i.e. vases) where appropriate or within the built-in vases. Receptacles are available at collection points throughout the grounds.

If you are unsure whether your tribute adheres to our guideline, please contact our Customer Support Team on:

Field of Mars Cemetery Quarry Road, Ryde NSW 2112 **T** 1300 389 888 **E** info.mpc@mmplm.com.au

Frenchs Forest Bushland Cemetery 1 Hakea Avenue, Davidson, 2085 **T** 02 9451 6204 **E** info.ffbc@mmplm.com.au

Gore Hill Memorial Cemetery 211 Pacific Highway, St Leonards, 2065 **T** 1300 389 888 **E** info.mpc@mmplm.com.au

Macquarie Park Cemetery and Crematorium Cnr Delhi and Plassey Roads, North Ryde, 2113 **T** 1300 389 888 **E** info.mpc@mmplm.com.au

Sandgate Cemetery 116 Maitland Road, Sandgate, 2304 **T** 02 4968 3602 **E** info.sgc@mmplm.com.au

Metropolitan Memorial Parks

Floral and memento guideline | Rookwood General Cemetery and Crematorium

The holder(s) should be aware that to enable our staff to access all areas, and safely and effectively maintain our grounds the Land Manager may, without prior notification, need to remove and dispose of non-approved items such as decorations, plantings, flowers, monuments, or markers of any kind. Please see below regarding floral and memento guidelines for specific areas:

Lawn locations

- Fresh or dried floral tributes are welcomed in cemetery lawn areas.
- The placement of vases (not glass), receptacles, ornaments, photo frames, candles, toys or wind chimes are not permitted in lawn areas, as they can be a safety hazard for visitors and staff.
- Families are not permitted to install decorative borders, kerbing, pebbles, plants or similar around the perimeter of graves, as these may create a tripping hazard and impinge on our ability to carry out routine maintenance work such as grass cutting.

Full monumental locations

- Fresh or dried floral tributes, vases (not glass) or receptacles, ornaments, photo frames, candles, toys or wind chimes are welcome, provided that they are contained within the monument.
- Any unauthorised structures erected will be removed by cemetery staff.

Mausoleum complexes

- Fresh flowers, vases, receptacles or figurines are not permitted in the Mausoleum. Floral holders for the placement of fresh flowers are located outside the Mausoleum entrance.
- The burning of candles or other materials is not permitted in Mausoleum or crypt complexes.

If you are unsure whether your tribute adheres to our guideline, please contact our Customer Support Team on:

Rookwood General Cemetery 1 Hawthorne Ave, Rookwood, 2141 **T** 02 8575 8100
E info.rgc@mmplm.com.au